

**The Terrace at Woodland**  
**8299 Turin Road**  
**Rome, NY 13440**  
**(315) 336-0307**

**Visitation Plan, during CoVid Pandemic**

**Policy:** It is the Policy of The Terrace to protect it's residents, to the best of our ability, from the Corona Virus, The Influenza virus or any other virus that may cause harm to our residents, staff or family members.

**Procedure:** The following Procedures and Protocols for Visitation will take place at The Terrace during this time of the Corona Virus Pandemic.

1. Per the Dept of Health "Health Advisory" of 3/2/2021, the number of visitors, at any given time, shall not exceed 10% of our in-house census. Currently allowing 10 visitors at a time.
2. Each visit will be limited to two people, one of which must be 18 years of age or older.
3. Each visitor will go through screening, including, but not limited to:
  - a. Temperature check
  - b. Symptom questionnaire to include: cough? cold symptoms? recent travel to affected areas? loss of taste or smell? headache? etc...
4. Each visitor will be required to wear a face covering, if a visitor does not show up with their own face covering, The Terrace will provide a mask.
5. Each visitor will maintain, at minimum, 6 feet of social distancing.
6. Each visitor will be educated on the following infection control practices:
  - a. Hand Washing
  - b. Don't touch your face
  - c. Social Distancing
  - d. Wear a mask
  - e. Etc...
7. All visits, at this time, will be scheduled and last no longer than the scheduled time.
8. Visitation will be limited to outdoor areas, weather permitting.
9. Inside visitation will be limited to certain circumstances. Inside visitation will be in a common space.
  - a. If the resident lives in a private room the visitor may visit in the resident room. Visitor and resident must practice social distancing and wear facemasks. The resident door must remain open.
  - b. Residents in Semi-private rooms are only permitted to visit in the common areas.

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policy update: 3/12/2021

10. Each resident will be required to wear a face covering, provided by The Terrace if necessary during visitation.
11. The Terrace will maintain signage regarding facemask utilization, hand hygiene practices and applicable floor markings to cue social distancing delineations.
12. Any area that is used for visitation will be cleaned and disinfected after each visit.
13. The Terrace is in compliance and will remain in compliance with all applicable state regulations, Executive Orders, and state guidance related to the COVID-19 Public Health Emergency.
14. It will be considered an outbreak if more than 3 staff or residents test positive at the same time. If an outbreak occurs visitation will be PAUSED until all staff and residents test negative.
15. Initial Hours of visitation will be 9am-11am/2pm-5pm/6pm-9pm, Monday - Friday.
  - a. As long as the Terrace is able
16. Visitation is determined based on the presence of adequate staff to allow personnel to help with:
  - a. The transition of residents
  - b. Monitoring of visitation
  - c. Compliance with existing regulatory requirements
  - d. Cleaning & disinfecting visitation areas after each visit
17. A team, made up of the Administrator/Quality Assurance manager and the RN Case Manager will review this visitation procedure weekly for continued compliance.
18. If any visitor fails to adhere to the visitation protocols, he/she/they will be prohibited from visiting during the duration of the COVID-19 state declared public health emergency, per NYS DOH guidance.

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